

Benefit solutions for Workday customers

The employee-benefits regulatory landscape is changing, becoming more complex to manage every day. As it continues to evolve, it's important to work with a benefits administration partner that provides superior service and develops new offerings to amplify your employer provided benefits portfolio.

OneSource Virtual leverages your Workday application to provide administrative support and to manage your benefits program simply and effectively. Our knowledgeable team of benefits administration professionals fully focus on your needs to:



Assist you in meeting the challenges of recent U.S. healthcare reform and ease the burden of compliance



Maximize the value of your Workday HCM investment and remove risk of internal-resource turnover



Communicate the value of the benefits you provide and deliver outstanding service to your employees

"I was really impressed with our benefits specialist. We are currently working on benefits in the UK and Ireland. We asked our specialist some very complicated questions, and she knew the answers right away. The team is professional, personable, and accommodating. When we have new hires who have general questions about how to complete their open enrollment and benefits in Workday, OSV responds to them very quickly."

Senior Manager, HR Systems

"The OSV Benefits Service Center is so impressive and the support is excellent. I can't say enough about the entire team."

Benefits Specialist, Healthcare

Our services include:

- **Electronic Processing and Eligibility:** We operate inside your Workday application for faster processing, expanded reporting, and greater accuracy.
- **myFlexSpend:** Deliver the game-changing tax-advantaged benefits your employees need, all in Workday with no additional integration costs or separate contracts.
- **Employee Care and Call Center:** Offer your employees best-in-class service and assistance when there's a question or help is needed.
- **Reconciliation Services:** Help control costs by verifying eligibility for dependents enrolled and reconciling fully insured benefit-plan invoices.
- **Cobra Administration:** Our fully managed solution leverages the business-process framework of Workday to manage COBRA configuration and integration, eligibility, participant support, and payment collection — from new hire through termination.
- **Online Enrollment:** Save time, money, and hours of paperwork while providing a scalable and convenient enrollment process for your workforce. Employees can view and update relevant information anytime, anywhere.
- **Employee Decision Support:** We've partnered with Picwell to remove the fear that employees experience when selecting a benefit plan by providing a simple, data-based way to compare options.

What makes us different? A partnership that extends beyond mere administration.



We've stripped the traditional failure points of outsourcing away by working directly within your Workday environment, eliminating the need for multiple third-party integrations or file transfers.



Utilizing an event-driven workflow, we proactively monitor essential information to lessen the occurrence of costly issues. Receive notifications before deadlines are missed or benefits expire.



We're innovative at our core. We are dedicated to developing solutions that extend the value of your benefit offerings, allowing you to attract and retain the talent you need to be successful.

"Our employees don't even know they're not talking to someone on the benefits team. They think they are talking to one of us. That's how knowledgeable [OSV is] on our culture, our benefits, on our processes, the way we talk to our employees."

Manager of Wellness and Employee Communications, Wayne Sanderson Farms

Ready to experience the difference when you partner with our benefits administration experts?

Learn more about how OSV's Employee Services can help boost your efficiency and contribute to an improved employee experience by visiting www.onesourcevirtual.com

OSV offices

Dallas, Texas | Phoenix, Arizona | Derry, Northern Ireland

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