

OneSource Virtual for Healthcare

Scalable services for payroll, benefits, accounts payable, and earned wage access delivered to your Workday tenant by a named team

When healthcare organizations are asked to do more with less, back-office teams are often the first to feel the squeeze. That can leave fewer HR and finance staff to support high-volume, high-stakes work across payroll, benefits, and accounts payable. In this environment, even routine administrative gaps can create real operational risk.

What happens when someone on the team is out or leaves? If the honest answer involves backlogs, errors, missing filings, or a scramble to cover the gap, the problem is structural, not a reflection on your team.

Healthcare organizations adopt Workday to modernize and centralize their core business processes. It's their system of record and their planning layer for HR and finance. But running it day-to-day is a different job, and OneSource Virtual (OSV) can help.

As a Workday-native service partner, we deliver our services directly to your Workday tenant as an extension of your team, so Workday stays your single source of truth.



OSV by the numbers

6.5M+

Payroll transactions
per month

\$1.3B

Earned wages
transferred

Up to
99.6%+

AP invoice scanning and
coding accuracy

One partner. Four services. Delivered to Workday.

Payroll	• Payroll across every worker type: staff, per diem, travel, and physicians, reconciled inside Workday, reducing risk and manual errors • Exception pay handling for shift differentials, overtime, and premium pay, including EIB load-and-balance processing (automated data imports that keep Workday in sync without manual entry) • Multi-state payroll tax filing and remittance for traveling or multi-site staff • Garnishment and court-order processing • Year-end W-2 mapping and support through Workday's update cycle
Earned Wage Access	• On-demand access to already-earned wages • Employee-facing app for viewing earned wages, managing savings, and accessing their funds • No wage increase required, a retention lever with no new comp budget needed • OSV assumes liability if an employee is terminated before their financial obligation is met
Benefits	• Eligibility, enrollment, open enrollment, and carrier integrations managed directly in Workday • ACA eligibility tracking for variable-hour, per diem, and travel staff • Benefits reconciliation: catching carrier billing errors and premium overpayments before they compound • COBRA administration sized for above-average healthcare turnover • Leave administration (FMLA, state-mandated, military leave)
Financial Administration Services (AP)	• Invoice capture, coding, and exception handling by a named OSV AP representative • Up to 99.6% invoice scanning and coding accuracy, feeding clean data into Workday • Fully managed payments, with fraud protection built into every transaction • Active vendor enrollment and end-to-end supplier management

Why healthcare teams choose OSV



In your tenant, in your corner. Your payroll, benefits, and AP services are delivered to your Workday tenant, not to a parallel system you have to secure, sync, or reconcile. Your data only leaves when the work requires it, for carrier feeds, tax filings, and vendor payments.



Built for Workday. We've been 100% focused on Workday since 2008. That focus creates depth that cross-platform service providers can't match.



Scales without adding headcount. Our flexible service tiers absorb volume, turnover, and complexity, so growth doesn't mean adding headcount that's outside your budget.



A named team, not a help desk. Our dedicated representatives understand your workflow process and your needs, allowing them to provide personal support.

What our customers say

"I know I can count on OSV as a partner because we both view our working relationship as teamwork, and if you view the working relationship as a team, it almost always guarantees success."

Associate Director of Payroll,
Jazz Pharmaceuticals, Inc.



Ready to make your Workday investment pay off?

Your team already knows your institution. Let OSV absorb the volume and complexity of payroll, benefits, and AP so your internal employees can focus on supporting the clinicians who deliver care and the leaders who set the financial strategy.

Contact us today.

Visit onesourcevirtual.com or contact your OSV representative to learn more.

OSV offices

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www.onesourcevirtual.com

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