

The partner difference

Like many of your peers, you had high hopes when investing in a payroll service provider.

But if you settled for traditional Business Process Outsourcing (BPO), your reality may not be living up to your expectations.

Expectations	Reality
✓ Proactive support	✗ Slow response times and spotty support
✓ Real-time data visibility and reporting	✗ Lack of data visibility
✓ Collaborative processes	✗ Loss of control
✓ Seamless service delivery	✗ Lackluster integrations
✓ Trusted, accurate data	✗ Questionable data integrity
✓ Ability to scale	✗ Rigid support models

"I would much rather be able to pick up the phone and someone answer me directly than have to create a ticket and talk to six different people along the path trying to resolve something."

Payroll Systems Delivery Manager,
Service Corporation International



Why your provider may not meet your expectations

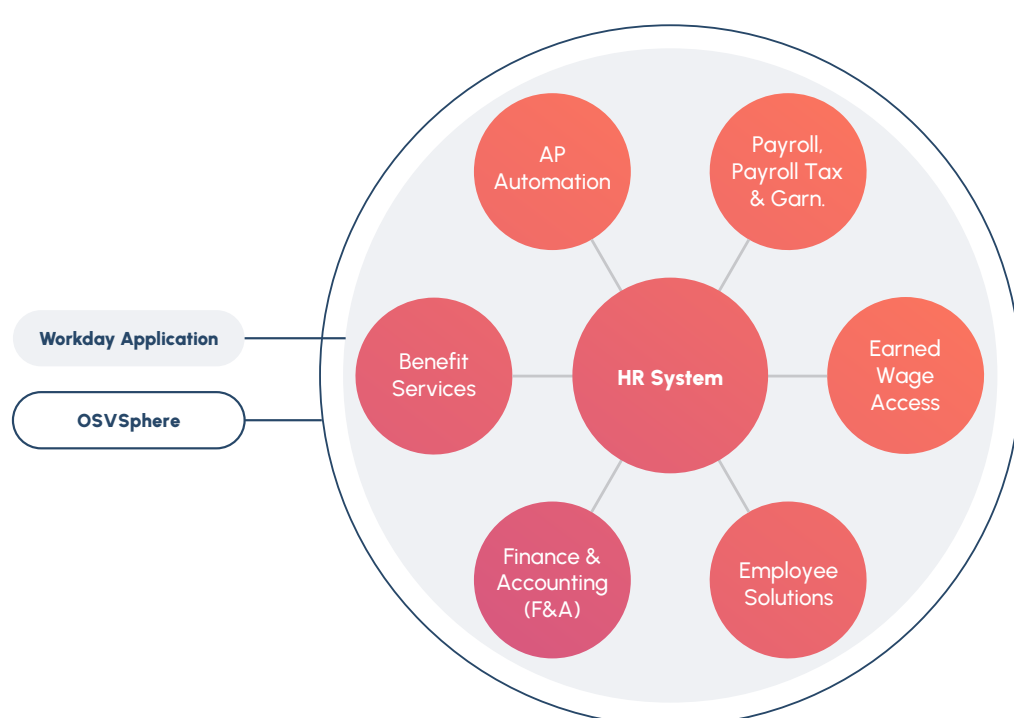
Not all outsourcing is created equal. Traditional BPO wasn't made for the level of support, speed, and agility today's organizations need.

OneSource Virtual seamlessly integrates technology and services into your existing Workday environment. We employ automation to minimize human errors, provide real-time global insight, and effortlessly scale to accommodate organizational changes.

Traditional BPO model



Modern service operating model with OneSource Virtual



"I love this system. Compared to our previous vendor, we have access to all our cases, and we can log in to OSVSphere and see their status."

Payroll & Employer Tax Leader, Equifax, Inc.



Get more out of Workday with OneSource Virtual



More expertise

We're 100% focused on the Workday platform, delivering solutions and services purpose-built for the technology you trust.



More visibility

We work in your Workday tenant, so you never lose control of your data and everything we do is auditable.



More choice

We offer tiered services that enable you to outsource the services you want and not the ones you don't.



More strategy

We become an extension of your team to both alleviate administrative burdens and offer strategic guidance.



More support

We connect you with dedicated, proactive specialists who understand your organization and your goals.



"The level of service, the commitment that OSV has in terms of delivering the product on time — I don't ever feel OSV has left me behind."



Payroll manager, PGA of America

Ready to make a change for the better?

Learn more about OneSource Virtual's services and the difference a partnership can make.

Contact us