

Business as unusual All outsourcing isn't created equal

Bob outsourced:

With a traditional BPO provider

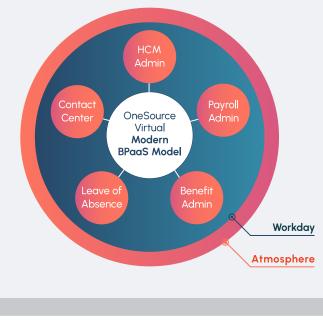


Bob is:

Frustrated, stressed, and confused



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Bob's expectations	Bob's reality
Lower effort for him and his team	Manual processes, checklists, file transfers
Cost savings with data errors	New costs associated with data errors and leakages during manual processes and file transfers
Simplified, comprehensive solution	Different systems, teams, and support group
Robust, real-time reporting	X Limited "standard" reports
Ability to scale	Rigid support models, fixed contract periods and a one-size-fits-all approach
Modern BPaaS model with OneSource Virtual	Traditional BPO model



Traditional BPO model



Don't be like Bob.

Reach out to learn more about how a technologyenabled BPaaS partner can meet your expectations and ensure you deliver – today and every day.



Our pledge to you:



Unparalleled choices

Outsource the services you want and not the ones you don't.



Unwavering commitment

We specialize in the only software that matters to you: Workday.



Uncompromising care

You'll always get
the attention you need
from us.



"We are leveraging OSV's infrastructure, their processes, and their resources to get the job done at one tenth the cost of doing it in-house."

Ali Khan, Global Payroll Manager, HKS